

JORDAN HOLT

WEB DEVELOPER

EXPERIENCE

Member Technical Support Specialist June 2021 - Present
ORCID

Providing Tier 2 & 3 technical support to ORCID members and service providers. Serving as a subject-matter expert regarding ORCID APIs, UIs, integrations, and all workflow capabilities and services. Fully remote position. Skills: IT Operations; Github; Oauth 2.0; AWS; PostGres SQL; HTML; JavaScript

Account Support Coordinator Mar 2017 - June 2021
InteractivImmersion.io

Remotely supported a variety of administrative, technical & marketing project tasks for the management team. Management of interactivimmersion.io. Experience with Zoom; Wordpress; Trello; Google Suite; Mailchimp; HTML; CSS; RESTful APIs

Technical Operations & Production Manager Sept 2015 - Oct 2019
ZERO11ZERO

Manage technical operations of media production company. Designed & implemented data management procedures, basic studio network infrastructure and privacy policies & protection of company records. Experience with IT Operations; Problem Solving; Communication.

Guest Services Feb 2012 - Aug 2014
The Ritz-Carlton Toronto

Assist guests, coordinate guest transportation and ensure guest satisfaction. Day's overview top of shift. Compile shift consolidation, incident reports. Keywords: Gold Standards; Anticipatory Service; Radar On - Antenna Up; Work well under pressure; excellent personal and interpersonal skills.

EDUCATION

Honours Diploma, Audio Engineering Harris Institute for the Arts Studied audio engineering & media technology. UWS scholarship recipient. 2010 - 2012	Advanced Diploma, Automotive Centennial College Studied automotive technology & obtained interprovincial certification. 2008 - 2010
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CompTIA Network+ Certification CompTIA Issued May 2022 - Expires May 2025	AWS Certified SysOps Administrator Amazon Web Services (AWS) Issued Jan 2024 - Expires Jan 2027
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REFERENCE

Byron Wong
Owner - ZERO11ZERO Ltd

Elburz Sorkhabi
Owner - InteractivImmersion.io

PROFILE

Hello there! I'm Jordan Holt, a highly organized and detail-oriented developer with over 10 years of experience in consulting and providing solutions for application integration, data analysis, application architecture, and tech workflow optimization. My primary focus is on application integration planning and execution. Additionally, I place great emphasis on implementing efficient processes and procedures to ensure streamlined operations.

SKILLS

Time management	
Communication	
Problem Solving	
Teamwork	
Organization	
JavaScript	
React	
HTML	
CSS	
GitHub	
AWS	
Command Line	

CONTACT

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